

The logo for NOIR, featuring the word "NOIR" in a bold, serif font inside a white rectangular box with a thin black border.The logo for cFc, featuring the lowercase letters "cFc" in a serif font inside a white rectangular box with a thin black border.

NOIR/CFC SHIPPING POLICY

All customers are to inspect all items before signing for them and letting the driver go. If you see any damages on any of the items, please make sure that they are specifically noted on the bill of lading and that the driver/shipper is given a copy of this. If the damage is severe and you feel that it cannot be easily fixed, please do not accept those specific pieces.

Each customer has the option to refuse items if a particular item does not meet your expectations.

Please contact us immediately so that we can help make sure that everything is taken care of promptly as well as thoroughly. Also, please understand that since we ship everything blanket wrapped if damages are not noted at the time of delivery, we have no recourse with our carriers and unfortunately cannot honor any claims.

Thank you for your valued business – it is very much appreciated!

Noir and CFC Shipping

All items are shipped with blanket-wrap carriers (i.e. Cal Metro, Trail Lines, and American West). The trucks do not have lift gates and unloading assistance is required. All prices are FOB Noir Trading Inc., Gardena, CA and FOB CFC, Inc., Los Angeles, CA. Please refer to the Trail Lines Shipping Rates for more information. Items can be shipped White Glove upon request.

- The customer is responsible for sending payment to the shipping company. Noir/CFC is not responsible for any delays caused by late or non-payment.
- Normal transit time is 10 – 14 business days (depending on the receiving location) after the shipping company has received payment.
- Customers may arrange pick up from Noir's and CFC's corporate offices with their own trucks or trucking company.
- **Please allow 5 business days for Noir and CFC to properly prepare items before pick up.**
- Noir and CFC orders can be consolidated if neither order meets the freight minimum. Otherwise they will ship separately.

Noir Crating

Orders will incur a minimum \$100 fee for crating. All orders above \$1,000 will incur a 10% crating fee and all orders above \$5,000 will incur a 5% crating fee.

Noir FedEx Program

Noir currently has a FedEx program consisting of over 150 items. Please refer to the pricelist and the website for items that can ship via FedEx.

- Any FedEx orders submitted under \$350 will incur a \$40 service charge.
- Any FedEx order over \$350 will incur a 10% per item charge to cover packing materials, no exceptions.
- Orders must be written separately for items shipped via FedEx – please note to ship items FedEx on order.
- Combined orders of \$1,000.00 + Furniture and FedEx eligible items will ship blanket-wrapped unless otherwise noted.
- Separation of FedEx and Furniture may result in higher freight charges.